

JARAMOGI OGINGA ODINGA UNIVERSITY OF SCIENCE AND TECHNOLOGY

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JOOUST Procedure for Security Services	

1.0 Purpose:

To ensure efficient investigation, counsel, arrest and prosecution of offenders at JOOUST.

2.0 Scope:

The procedure covers all aspects of investigation, counsel arrest and prosecution of offenders, guarding, intelligence gathering and disaster and fire preparedness within the University.

3.0 References:

- i. ISO 9001: 2015 Standard
- ii. JOOUST Quality Manual
- iii. JOOUST Statutes
- iv. Terms of Service (JOOUST)
- v. JOOUST Service Charter
- vi. Laws of Kenya (CPC, PC & EA)

4.0 Abbreviations, Acronyms and Definitions:

i. Access control: Is the process of manning the gates to the compound, the main

entries and exists to buildings so as to ward off unauthorized

access.

ii. CPC: Criminal Procedure Code

iii. DVC (PAF): Deputy Vice-Chancellor (Planning, Administration & Finance)

iv. EA: Evidence Act

v. Establish Register: Register for Recording Exhibits

vi. Exhibit Register: Register for recording all available exhibits

vii. I.O Investigation Officer

viii. IT: Investigating Team

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ix. JOOUST: Jaramogi Oginga Odinga University of Science and Technology

x. OB: Occurrence book where all incidences are recorded

xi. PC: Penal Code

xii. QMR: Quality Management Representative

xiii. SSO: Senior Security Officer

xiv. VC: Vice-Chancellor

5.0 Responsibility

The Senior Security Officer shall be responsible for the implementation of this procedure.

6.0 Method

6.1 Guarding

- 6.1.1 The Security Guard shall report to work as required and sign in the Register at the Security Office.
- 6.1.2 The Supervisor shall deploy the Security Guard as per the duty Roster either on Patrol or access control.
- 6.1.3 Patrol Guard shall conduct a security survey of area assigned before taking over and notify his Supervisor of anything unusual on daily basis.
- 6.1.4 The Guard providing access control shall on daily basis control access and monitor for abnormal activities or incident.
- 6.1.5 The Guard shall determine the gravity of the incident and the need for escalation incase of a security lapse.
 - 6.1.5.1 If the incident is serious, the Guard shall immediately involve the Supervisor and record in the occurrence book.
 - 6.1.5.2 Incase the incident is not serious the Guard shall immediately resolve it.

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- 6.1.6 The Guard shall hand over to the incoming Guard and sign out at the end of the shift after both of them have verified the situation on the ground.
- 6.1.7 The Supervisor shall compile a summary at end of shift and hand over to the incoming Supervisor.

6.2 Investigations and Apprehension of Offenders

- 6.2.1 The SSO shall immediately investigate all incidents booked in the OB.
- 6.2.2 The SSO shall record statements from the person reporting the incident and witnesses.
- 6.2.3 The SSO shall visit the scene of incident and collect evidence within 24 hours.
- 6.2.4 The SSO shall immediately collect, label, store and enter in the Exhibit Register all exhibits for necessary action.
- 6.2.5 The SSO shall summon, interrogate, counsel suspect(s) and record statements.
- 6.2.6 The SSO shall inform suspect of reason for arrest if cognizable offence is disclosed.
- 6.2.6 The SSO shall immediately apprehend and conduct search on the suspect(s).
- 6.2.7 The SSO shall immediately hand over suspect(s) to the police and inform the VC if the suspect is not a member of staff or student of JOOUST
- 6.2.8 The SSO shall immediately consult with the VC before taking action if the suspect is a member of staff or student of JOOUST.
- 6.2.9 The SSO shall forward the report to the VC within 7 days of incident.
- 6.2.10 The SSO shall follow up case until final disposal.

6.3 Intelligence Gathering

6.3.1 The SSO shall gather information with a view to preventing occurrence of

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- criminal activities in the University.
- 6.3.2 The SSO shall update the VC on security status of University.
- 6.3.3 The SSO shall be wary of early warning signs of unrest among students, staff and the local community.
- 6.3.4 The SSO shall immediately analyze, validate and report the same to the VC.
- 6.3.5 The SSO shall keep records of such information on daily basis for reference.
- 6.3.6 The SSO shall maintain confidentiality of such information.
- 6.3.7 The SSO shall immediately liaise with the relevant government agencies with a view of sharing information where necessary.

6.4 Disaster and Fire Emergency Preparedness

- 6.4.1 The SSO shall conduct fire and other emergency preparedness assessment bi-annually.
- 6.4.2 The SSO shall report the result of the assessment to the VC with recommendations.
- 6.4.3 The SSO shall conduct fire/emergency training bi–annually for staff and students and inform VC prior to emergency drill exercise.
- 6.4.4 The SSO shall immediately liaise with relevant disaster/emergency response bodies to ensure timely response incase of emergency.
- 6.4.5 The SSO shall immediately communicate and administer first–aid, evacuate casualties and control the crowd in the event of fire/disaster.
- 6.4.6 The SSO shall submit a detailed report to the VC and police within 48 hours of disaster or drill happening.

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