

# SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF A SECURE ONLINE EXAMINATION SYSTEM INTEGRATED WITH REMOTE PROCTORING CAPABILITIES.

TENDER NO. JOOUST/ONT/041/20/21

11<sup>th</sup> AUGUST, 2021

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### SECTION I: INVITATION TO TENDER:

Jaramogi Oginga Odinga University of Science and Technology, situated along Bondo-Usenge road invites interested and eligible candidates for the provision of the under listed services:

TENDER REF. NO	TENDER DESCRIPTION	CLOSING
JOOUST/ONT/041/20/21	SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF A SECURE ONLINE EXAMINATION SYSTEM INTEGRATED WITH REMOTE PROCTORING CAPABILITIES.	WEDNESDAY 26 <sup>th</sup> AUGUST, 2020

Tender documents with detailed specifications can be obtained from the **Procurement Office**, Jaramogi Oginga Odinga University of Science and Technology, on payment of a non-refundable fee of **Kshs 1,000.00** during normal working hours from Monday to Friday or deposited in Jaramogi Oginga Odinga University of Science and Technology Account Number **1113046066** at **Kenya Commercial Bank- (KCB) Bondo Branch**. The document may also be downloaded for free from <a href="www.jooust.ac.ke">www.jooust.ac.ke</a>. Tenderers shall be required to submit a copy of the payment receipt with the tender document.

Prices quoted should be net inclusive of all taxes and must be in Kenya Shillings and should remain valid for 120 days after date of tender opening.

# Each copy of the submitted tender shall be appropriately serially paginated.

The Tenderer must provide a self-declaration that the firm is not debarred from participating in Public Procurement and also provide a self-declaration that the firm will not engage in any corrupt practice in the format attached.

The Tender document must be accompanied by a duly filled and signed Tender Security form or Bankers Cheque.

The tender document in plain sealed envelope with tender reference no. and marked "Supply, Installation, Testing, Training of Users and Commissioning of Secure Online Examination Software" should be submitted to:

The Vice-Chancellor,

Jaramogi Oginga Odinga University of Science and Technology, P.O.

Box 210-40601

BONDO.

The completed tender document MUST be placed inside the tender box in the administration block on or before **Wednesday**, **26**<sup>th</sup> **August**, **2021 at 11.00am**. Opening will be done immediately thereafter in the Assembly hall in the presence of suppliers who choose to attend. Late submissions will be rejected and returned unopened. **The guidelines for the Management and prevention of the Covid 19 pandemic shall apply.** 

The University reserves the right to accept or reject any tender and may annul the tendering process and reject all tenders at any time prior to contract award without thereby incurring any liability to the affected tenderer or tenderers.. Canvassing will lead to automatic disqualification.

### THE VICE-CHANCELLOR

# **SECTION II – INSTRUCTIONS TO TENDERERS**

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# 2.1 Eligible tenderers

- 2.1.1. This Invitation to tender is open to all tenderers eligible as described in the instructions to tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2. The procuring entity's employees, committee members, council members and their relatives (spouses and children) are not eligible to participate in the tender pursuant to section 59 of the Act.
- 2.1.3. Tenderers shall provide the qualification information statement that the tenderer (including all members, of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for Tenders.
- 2.1.4. Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

# 2.2 Cost of tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs. 1,000/=.
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.
- 2.2.4 The tender may also be downloaded for free from JOOUST website: www.jooust.ac.ke

# 2.3 Contents of tender documents

- 2.3.1 The tender document comprises of the documents listed below and addenda issued in accordance with clause 6 of these instructions to tenders
  - i) Instructions to Tenderers
  - ii) General Conditions of Contract
  - iii) Special Conditions of Contract
  - iv) Schedule of Requirements
  - v) Details of service
  - vi) Form of tender

- vii) Price schedules
- viii) Contract form
- ix) Confidential business questionnaire form
- x) Tender Security Form
- xi) Performance Security Form
- xii) Principal's or Manufacturer's authorization form
- xiii) Declaration form
- 2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

# 2.4 Clarification of Documents

- 2.4.1 A prospective candidate making inquiries of the tender document may notify the Procuring entity in writing or by post, fax or email at the entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers who have received the tender documents.
- 2.4.2. The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

### 2.5 Amendment of Tender Documents

- 2.5.1. At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- 2.5.2. All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3. In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

# 2.6 Language of tender

2.6.1. The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

# 2.7 Documents Comprising the Tender

The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9, 2.10 and 2.11 below.
- (b) Documentary evidence established in accordance with Clause 2.11 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted; and
- (c) Tender security furnished is in accordance with Clause 2.12
- (d) Confidential Business Questionnaire

# 2.8 Form of Tender

2.8.1 The tenderers shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the services to be performed.

### 2.9 Tender Prices

- 2.9.1 The tenderer shall indicate on the Price Schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable:
- 2.9.3 Prices quoted by the tenderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22.
- 2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

- 2.9.5 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.
- 2.9.6 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

### 2.10 Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the appendix and Instructions to Tenderers.

# 2.11 Tenderers Eligibility and Qualifications.

- 2.11.1 Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.
- 2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

# 2.12 Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Invitation to tender.
- 2.12.2 The tender security shall be in the amount not exceeding 2 per cent of the tender price.
- 2.12.2 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7
- 2.12.3 The tender security shall be denominated in a Kenya Shillings or in another freely convertible currency and shall be in the form of:
  - a) A bank guarantee.
  - b) Cash.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit
- 2.12.4 Any tender not secured in accordance with paragraph 2.12.1 and 2.12.3 will be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20
- 2.12.5 Unsuccessful tenderer's security will be discharged or returned as promptly as possible as but not later than thirty (30) days after the expiration of the period of

tender validity prescribed by the Procuring entity.

- 2.12.6 The successful tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30.
- 2.12.7 The tender security may be forfeited:
  - (a) If a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form; or
  - (b) In the case of a successful tenderer, if the tenderer fails: (i)

To sign the contract in accordance with paragraph 30

Or

- (ii)To furnish performance security in accordance with paragraph 31.
- (c) If the tenderer rejects, correction of an error in the tender.

# 2.13 Validity of Tenders

- 2.13.1 Tenders shall remain valid for 120 days or as specified in the invitation to tender after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

# 2.14 Format and Signing of Tender

- 2.14.1 The tenderer shall prepare two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind
  - the tenderer to the contract. All pages of the tender, except for un amended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

# 2.15 Sealing and Marking of Tenders

- 2.15.1 The tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope. The inner and outer envelopes shall:
  - (a) be addressed to the Procuring entity at the address given in the invitation to tender
  - (b) bear, tender number and name in the invitation to tender and the words: "DO NOT OPEN BEFORE WEDNSDAY 26<sup>th</sup> AUGUST, 2020 AT 11.00 AM.
- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late". —
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

### 2.16 Deadline for Submission of Tenders

- 2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 no later than WEDNSDAY 26<sup>th</sup> AUGUST, 2020 AT 11.00 AM.
- 2.16.2 The procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 6, in which case all rights and obligations of the procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- 2.16.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the Appendix.

### 2.17 Modification and Withdrawal of Tenders

2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tender's is received by the procuring entity prior to the

deadline prescribed for the submission of tenders.

- 2.17.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.
- 2.17.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.
- 2.17.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

# 2.18 Opening of Tenders

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend at WEDNSDAY 26<sup>th</sup> AUGUST, 2020 AT 11.00 AM. and in the location specified in the invitation to tender. The tenderers' representatives who are present shall sign a register evidencing their attendance.
- 2.18.3 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring Entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.4 The Procuring Entity will prepare minutes of the tender opening which will be submitted to the tenderers that signed the tender opening register and will have made the request.

### 2.19 Clarification of tenders

2.19.1 To assist in the examination, evaluation and comparison of tenders the procuring entity may at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers tender.

# 2.20 Preliminary Examination and Responsiveness

- 2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 Arithmetical errors will not be rectified on the following basis. As per Section 82 of PPAD 2015.
- 2.20.3 The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.23, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.
- 2.20.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

# 2.21 Conversion to a single currency

2.21.1 Where other currencies are used, the procuring entity will convert those currencies to Kenya shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

# 2.22 Evaluation and Comparison of Tenders.

- 2.22.1 The procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.22.2 The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.
- 2.22.3 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.4 and in the technical specifications:

- (a) Operational plan proposed in the tender;
- (b) Deviations in payment schedule from that specified in the Special Condition of Contract;
- 2.22.4 Pursuant to paragraph 22.3 the following evaluation methods will be applied:

# (a) Operational Plan.

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

# (b) Deviation in payment schedule.

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

- 2.22.5 The Tender Evaluation Committee shall evaluate the tender within 30 days from the date of opening the tender.
- 2.22.6 To qualify for contract awards, the tenderer shall have the following:-
  - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement
  - (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
  - (d) Shall not be debarred from participating in public procurement.

# 2.23. Contacting the procuring entity

- 2.23.1 Subject to paragraph 2.19, no tenderer shall contact the procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.23.2 Any effort by a tenderer to influence the procuring entity in its decisions on tender evaluation, tender comparison or contract award may result in the rejection of the tenderers tender.

#### 2.24 Award of Contract

# a) Post qualification

- 2.24.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2 The determination will take into account the tenderer's financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.1.2, as well as such other information as the Procuring entity deems necessary and appropriate.
- 2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

# b) Award Criteria

- 2.24.3 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.24.4 The procuring entity reserves the right to accept or reject any tender and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.
- 2.24.5 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

#### 2.25 Notification of award

2.25.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

- 2.25.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.26. Simultaneously the other tenderers shall be notified that their tenders have not been successful.
- 2.25.3 Upon the successful Tenderer's furnishing of the performance security pursuant to clause 2.27, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to clause 2.12

# 2.26 Signing of Contract

- 2.26.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.26.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.26.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

# 2.27 Performance Security

- 2.27.1 Within thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.
- 2.27.2 Failure of the successful tenderer to comply with the requirement of paragraph 2.26 or paragraph 2.27.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated or call for new tenders.

# 2.28 Corrupt or Fraudulent Practices

- 2.28.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.28.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- 2.28.3 Further, a tenderer who is found to have indulged in corrupt or fraudulent

practices risks being debarred from participating in public procurement in Kenya.

# **APPENDIX A: ADDITIONAL INSTRUCTIONS TO THE TENDERERS**

The following information for procurement of services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instructions to tenderers	Particulars of appendix to instructions to tenderers
2.1	<ol> <li>Must be a registered Company, licensed to provide the services tendered for.</li> <li>Must have been in existence for a minimum of Five Years as a Registered Company.</li> <li>Must have carried out similar assignments. (Evidence must be attached)</li> <li>Authorized vendors of the Software if different from the bidder.</li> </ol>
2.10	Other Currencies are not allowed except for Kenya Shillings
2.11	<ol> <li>Certificate of Incorporation</li> <li>Letter of Authorization by the Software developer if different from the bidder</li> <li>Recommendation letters from the indicated Clients.</li> <li>Duly filled Confidential Business Questionnaire</li> <li>Bid Bond(2% of the Bid amount) valid for 120 days from the date of Tender Opening</li> <li>PIN/VAT Certificate</li> <li>Valid Certificate of Tax Compliance</li> <li>Any other requirement stipulated in the Tender Advertisement</li> <li>Audited Accounts for the last 3 Years.</li> <li>All Software Architecture, System Designs and Technical Drawings for inspection</li> <li>Lump sum Tender amount provided.</li> </ol>
2.12	The Tender Security shall be 2% of the bid amount.
2.16	Bulky tenders which do not fit in the tender box shall be delivered to the Procurement Unit.

2.22 Evaluation Criteria is attached separately at the end of the Document.

The following Mandatory Requirements **must be met** by the tenderer not withstanding other requirements in the tender documents: -

# a) Mandatory Requirements (MR)

No.	Requirements	Responsive or Not Responsive
MR1	Must be a registered Company,	
	licensed to provide the services	
	tendered for. (Certificate of	
MR2	Incorporation must be attached)  Must have been in existence for a minimum	
IVIKZ	of Five Years as a registered Company.	
MR3	Must have carried out at least three (3)	
	similar assignments. (Evidence must be	
	attached including copies of certificates of completion	
MR4	Authorized vendors of the Software if	
	different from the bidder. ( Attach copy	
	of vendor License)	
MR5	Duly filled Confidential Business	
	Questionnaire	
MR6	Bid Bond(2% of the Bid amount) valid for 120	
	days from the date of Tender Opening	
MR7	PIN/VAT Certificate	
MR8	Must Submit a copy Valid Tax Compliance Certificate	
MR9	Must Submit Audited Accounts for the last 3	
	Years, (2018/2019, 2017/2018 and	
	2016/2017).	
MR10	Must serialize all pages for each bid	
	submitted	
	RESPONSIVE/NON RESPONSIVE	

At this stage, the tenderer's submission will either be responsive or non-responsive. The non-responsive submissions will be eliminated from the entire evaluation process and will not be considered further.

# b) Technical Evaluation

This section (Technical Evaluation) shall be evaluated on **Pass mark** basis. The Tenderer shall be required to meet the minimum pass mark; **70%** of the technical criteria in order to proceed to the financial evaluation.

	S/N	Capability Requirements	Max Score
	1	The bidder Must have been in operation as a Developer and implementer of online examination system for a minimum period of three (3) years. (Attach evidence) -Three years and above 20 Marks -Two years-Three years 15 Marks -One year and below 10 Marks	20
	2	The bidder must demonstrate thorough knowledge on the online Examination system processes i.e. the bidder has developed, implemented a similar System in other institutions with Kenya (Attach recommendation letter from the institutions as evidence) 3 mrks each	15
	3	The bidder must provide a written statement on security of the system, declaring ability to cope with internet vulnerability experienced in the application and how to handle common security breaches. (Provide written statement)(to be Prorated)	5
	4	The bidder must submit at least five (5) sites where the firm has successfully implemented similar application. (Provide the sites) 2mrks each	10
	5	The bidder must provide/Assign Lead Technical Specialist with at least three (3) years' experience installing and configuring: SECURE ONLINE EXAMINATION SYSTEM INTEGRATED WITH REMOTE PROCTORING CAPABILITIES Must provide Proof of Degree in IT related courses and relevant certificate(s). The Technical Specialist must have developed at least 3 Similar projects. (6 marks)  Submit details of 2 technical specialist who have each developed 2 similar projects and exhibit 2 years' experience and ICT academic profiles. (4 mrk)	10
	7	Compliance response to the Scope of work  -Must Attach methodology of understanding to the scope of work and how the scope is to be delivered.(20 marks)  -Must attach work plan(10 marks)	30
	8	Must indicate Compliance to the to the Output and Deliverables in response scope of work.(to be prorated)	10
		L MARKS ) Financial Evaluation	100
		er with lowest Financial offer who is responsive to the Mandatory Rec has passed all the technical evaluation requirements shall be awarde	
2.24	diligence,	rs of post – qualification if applicable. <b>The University may carry out d</b> ecount of the referees and interview management to confirm inform and the visit them.	
2.24.4	Award Cr	iteria: Award will be made to the lowest evaluated bidder.	
2.30	perform	g award of the tender, the bidder shall furnish the University with a ance bond of 10 % of the bid amount in form of a bank Guar UST be paginated.	rantee. Al

# **SECTION III: GENERAL CONDITIONS OF CONTRACT**

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- 3.15 Governing language
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- 3.17 Applicable law
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# 3.1 Definitions

In this contract the following terms shall be interpreted as indicated:

- a) "The contract" means the agreement entered into between the Procuring entity and the tenderer as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
- c) "The services" means services to be provided by the contractor including materials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.
- d) "The Procuring entity" means the organization sourcing for the services under this Contract.
- e) "The contractor means the individual or firm providing the services under this Contract.
- f) "GCC" means general conditions of contract contained in this section
- g) "SCC" means the special conditions of contract
- h) "Day" means calendar day

# 3.2 Application

These General Conditions shall apply to the extent that they are not superceded by provisions of other part of contract.

# 3.3 Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the Schedule of requirements/ technical specifications.

# 3.4 Patent Rights

3.4.1 The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design tights arising from use of the services under the contract or any part thereof.

# 3.5 Performance Security

3.5.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.

- 3.5.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.5.3 The performance security shall be denominated in the currency of the Contract or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
  - a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 3.5.4 The performance security will be discharged by the procuring entity and returned to the candidate not later than thirty (30) days following the date of completion of the tenderer's performance of obligations under the contract, including any warranty obligations under the contract.

# 3.6 Inspections and Tests

- 3.6.1 The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.
- 3.6.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.
- 3.6.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meet specification requirements free of cost to the Procuring entity.
- 3.6.4 Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

# 3.7 Payment

3.7.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC.

### 3.8 Prices

Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC, vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as

the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties.

# 3.9 Assignment

The tenderer shall not assign, in whole or in part, its obligations to perform under this Contract, except with the procuring entity's prior written consent.

#### 3.10 Termination for Default

- 3.10.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:
  - a) if the tenderer fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
  - b) if the tenderer fails to perform any other obligation(s) under the Contract.
  - c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
- 3.10.2 In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

### 3.11 Termination of insolvency

The Procuring entity may at the anytime terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

### 3.13 Termination for convenience

- 3.13.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

### 3.14 Resolution of disputes

The procuring entity's and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute arising between them under or in connection with the contract.

If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

# 3.15 Governing Language

The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

# 3.16 Force Majeure

The contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

# 3.17 Applicable Law.

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC

#### 3.18 Notices

Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC

A notice shall be effective when delivered or on the notices effective date, whichever is later.

### SECTION IV: SPECIAL CONDITIONS OF CONTRACT

4.1 Special conditions of contract shall supplement the general conditions of contract, wherever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC.

# 4.2 Implementation support

The successful tenderer will be required to offer post implementation support and training for the project to ensure that all the benefits associated with the procured system are passed to the client.

#### 4.3 Alternative solutions

Any alternative solution proposed by a tenderer will be considered provided that the variations are documented in detail, clause by clause, in response to the Technical Specifications Section VI and deemed to be superior to the functionality, features and characteristics therein.

### 4.4 Software Architecture

The successful tenderer shall provide the ERP system in accordance with the Software Architecture, Designs and Technical Drawings submitted in the Bid.

For any variations to this clause, the successful tenderer will:

- 4.4.1. Provide enhancements in the functionality, features and characteristics;
- 4.4.2. Notify, prior to implementation and testing, the procuring entity (JOOUST) of the same in writing for consideration and approval.

#### 4.5 Government ICT Standards

In addition to General Conditions of Contract clause 3.3, the successful tenderer will comply with the relevant Government ICT standards developed and enforced by the ICT Authority, see http://icta.go.ke/standards.

### **SECTION V: SCHEDULE OF REQUIREMENTS**

# Notes for preparing the schedule of requirements

The schedule of requirements for the services shall be included in the tender documents by the procuring entity and shall cover at the minimum a description of the goods and services to be supplied and the delivery schedule.

The objectives of schedule of requirements is to provide sufficient information to enable tenderers to prepare their tenders efficiently and accurately, in particular, the price schedule, for which information is provided.

In addition, the schedule of requirements, together with the price schedule, should serve as bases in the event of quantity variations at the time of award of contract pursuant to instructions to tenderers.

The date or period of delivery should be carefully specified, taking into account the date prescribed herein from which the procuring entity's delivery obligations start (notice of award). This part will include any deliverables under the service contract.

# **SECTION VI: TECHNICAL SPECIFICATIONS**

### **SCOPE OF SERVICES**

### **OBJECTIVE**

JOOUST seeks a secure and flexible Online Examination System integrated with Remote Proctoring capabilities for use during online examinations to ensure that student identity is verified, that students have complied with testing requirements, and the solution monitors and reports testing irregularities.

The University seeks a cost effective, convenient, and customizable solution. The remote proctoring service should have the capability of an automated or live authentication solution, and live proctored exam sessions with trained and certified proctors. The service should allow the flexibility for faculty to select the level of online test security and to customize the test environment to meet desired exam specifications.

#### **CRITICAL NEEDS**

- 1. The proposed system must be compatible with all current Windows and OSX Operating systems, as well as Windows, IOS.
- 2. The proposed system must support SSO for authentication (CAS/SAML/LDAP/AD) and an enterprise directory service for authorization (LDAP/AD). The system must support LDAP Version 3 and/or CAS for single sign-on and attribute utilization (SAML or LDAP).
- 3. The proposed product must have been implemented in a higher education environment for more than two years at an institution with enrollments equal to or above 5.000 students.
- 4. Vendor must provide 24/7 registration and tech support.
- 5. Product must provide a smooth workflow process for administration, faculty, and student
- 6. Vendor must demonstrate the entirety of the workflow from faculty set-up request, student registration, and student records: outflow of data, records and reporting.
- 7. Proposed solution must be entirely browser based and support all current versions of popular web browsers (IE/Firefox/Chrome/Safari) and one previous version.
- 8. Proposed solution must have the ability to customize the login page and additional pages as necessary to give a "Jaramogi Oginga Odinga University of Science and Technology" look and feel.
- 9. Product must have the capability of both an automated or live authentication.
  - a) Proposed solution must offer

- i. automated proctoring
- ii. record and review proctoring
- iii. live proctored exam sessions with trained and certified proctors
- iv. keystroke or behavioral recognition
- v. have the ability to support upload of images, audio/video components as part of the questions.
- vi. Ability to upload the question paper as a scanned copy or a word document with ease or create a whole new assessment online.
- vii. must be integrated with E-Mail and SMS gateways to facilitate effective communication on a continual basis.
- viii. Ability to randomize questions and their options.
- ix. Ability to auto-evaluate all the types of questions except long answers and grading.
- x. Provide a link to test the system specification requirements eg hardware, internet Speed, RAM, Ports, Web cameras etc. Include the result in the proctor report to the invigilator.
- xi. After successful registration, online assessment using mock test facility shall be made available for candidates. After assessment, examination link would be made active for test takers.
- xii. Facility for Candidate Biometric/ Aadhaar authentication Validating through
- xiii. candidate's Finger print or Iris Scan
- xiv. Ability to navigate to any question
- xv. Ability to mark questions for review with different color code and symbols.
- xvi. Once the candidate starts taking examination, the application should block access to other applications.
- xvii. Remote Desktop and multiple monitors should be blocked.
- xviii. The examination system should disable all short cut keys and special function keys
- xix. The examination system should disable mouse right click
- xx. The examination system should disable navigating to any other window while test is in progress
- xxi. Setting up the Browsing Tolerance Limit-The assessment engine should display warning message if the candidate tries to do any prohibited activity and should close the exam after third warning with proper message displayed to the candidate
- xxii. Configurable Alerts Triggers notification and flags it in case of suspicious activities
- xxiii. View Live candidate desktop screenshots
- xxiv. Provide quick access to view Paused/Disconnected candidates

- xxv. Separate notifications/warnings for proctors showing proctoring/ authentication queue
- xxvi. Capture candidate information as well as photograph and ID proof at the beginning of the test
- xxvii. Ensures that the candidate is authentic by looking at parameters like focus on the test screen
- xxviii. Advanced facial recognition features to authenticate the student and confirm that the student is the actual person taking the exam or assessment.
  - xxix. Ability to scan the room before the start of an exam to check for anomalies
  - xxx. Generate auto-warnings to highlight malpractices
  - xxxi. In case of an internet outage during the exam, system continues without internet and re-submits securely when internet is resumed, provided submission is within the allowed examination time
- xxxii. Mobile Device friendly –Works on all major platforms and mobile devices
- b) The system should support the following type of questions and have the ability to bulk upload or piece-meal upload these questions in encrypted form:
  - i. Multiple Choice Questions
  - ii. True/False
  - iii. Yes/no
  - iv. Image based questions
  - v. Group of questions based on a Passage/Image/Video
- vi. Fill in the blanks
- vii. Match the following
- viii. Short Answers(3-4 lines)
- ix. Long Answers or essay
- x. File Upload type
- xi. Coding Questions
- xii. Simulators such as Typing, Coding, English Comprehension
- c) Allow for Mathematical questions that require calculations and allow for drawing and illustrations from the student
- d) Onscreen Marking System to evaluate Answer Papers and Intelligent Result Processing
- 10. The service should allow the flexibility for faculty to select the level of online test security.
- 11. The service should allow faculty to customize the test environment to meet desired exam specifications.

- 12. Vendor must describe whether the proposed system has java dependencies. If so, vendor is to describe in detail how Vendor will ensure capability across a variety of client platforms and versions.
- 13. Proposed solution must include; ease of use, seamless virtual process from first point of contact through completion, student plugins minimized, clarity of instructions/documentation to include all users, and all steps in the workflow.

#### **CRITICAL INTERFACES**

- 1. Application Web Interface for Technicians, Admins, Faculty, External Examiners and Students.
- 2. Vendor must provide in detail, how does the system receives and provides information to the ERP used by the University (currently NAVISION SYSTEM)
- 3. Vendor must provide in detail, how does the system receive and provide information to the LMS used by the University. (LMS currently MOODLE)
- 4. Provide information on the data elements that the University will need to provide as a part of the interface/data feed.
- 5. Provide information on the data elements that can be exported from the system for use in the Student Information system.
- 6. Vendor must describe the method used for transferring data to and from the University.

#### **CRITICAL REPORTING NEEDS**

- 1. Vendor must provide Real-time reporting (e.g. 30 minutes)
- 2. Vendor must provide in detail information regarding Ad-Hoc reporting.
- 3. Student registration; Vendor must list any capabilities for an early alert indicator for students on submitted list that do not register auto notification of deadline to register number registered by day, time, faculty, user group.
- 4. Completion versus non-completion.

### SECTION VII: STANDARD FORMS

# **Notes on standard forms**

- 1. The tenderer shall complete and submit with its tender the form of tender and price schedules pursuant to instructions to tenderers clause 9 and in accordance with the requirements included in the special conditions of contract.
- 2. When requested by the appendix to the instructions to tenderers, the tenderer should provide the tender security, either in the form included herein or in another form acceptable to the procuring entity pursuant to instructions to tenderers clause 12.3
- 3. The contract form, the price schedules and the schedule of requirements shall be deemed to form part of the contract and should be modifies accordingly at the time of contract award to incorporate corrections or modifications agreed by the tenderer and the procuring entity in accordance with the instructions to tenderers or general conditions of contract.
- 4. The performance security and bank guarantee for advance payment forms should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance/entity and bank guarantee for advance payment forms in accordance with the forms indicated herein or in another form acceptable to the procuring entity and pursuant to the conditions of contract.
- 5. The principal's or manufacturer's authorization form should be completed by the principal or the manufacturer, as appropriate in accordance with the tender documents.

# **List of Standard forms**

- 1. Form of tender
- 2. Price schedules
- 3. Contract form
- 4. Confidential Questionnaire form
- 5. Corrupt or Fraudulent Practice Form
- 6. Non-Debarment Declaration
- 7. Tender security form
- 8. Performance security form
- 9. Bank guarantee for advance payment
- 10. .Letter of Notification of Award

# **FORM OF TENDER** Tender No.\_\_\_\_\_ To..... ...... [Name and address of procuring entity] Gentlemen and/or Ladies: number], the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide.......[description of services] in conformity with the said tender documents for the sum of .......[total tender amount in words and figures] or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender. 2. We undertake, if our Tender is accepted, to provide the services in accordance with the services schedule specified in the Schedule of Requirements. 3. If our Tender is accepted, we will obtain the tender guarantee in a sum equivalent to percent of the Contract Price for the due performance of the Contract, in the form prescribed by...... (Procuring entity). fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period. 5. Until a formal Contract is prepared and executed, this Tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us. 20..... Dated this day of [signature] [in the capacity of] Duly authorized to sign tender for and on behalf of\_\_\_\_\_\_

# PRICE SCHEDULE OF SERVICES

Name of Tenderer:	SUPPLY, DELIVERY, II OF A SECURE ONLINI REMOTE PROCTORIN	NSTALLATIO E EXAMINA IG CAPABIL	ON, TESTING AND CONTION SYSTEM INTEGRISTIES.	AMISSIONING ATED WITH
Tender Number:	JOOUST/ONT/041/2	0/21		
Based on the information con breakdown of costs in the for Device	•	tion of Serv	ices, Tenderers should	l provide a
Device Type		Total	Remarks	
Supply, Delivery, Installa Commissioning of a Secu Examination System Inte Proctoring Capabilities.	re Online			
Total Sum of the Tender (applicable taxes) Kshs	·			
Signature & Rubber Stamp	of tenderer			

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# CONTRACT FORM

entity] of[country of Procurement entity](hereinafter called "the Procuring entity") of the one part and
WHEREAS the procuring entity invited tenders for certain materials and spares. Viz[brief description of materials and spares] and has accepted a tender by the tenderer for the supply of those materials and spares in the spares in the sum of
[contract price in words and figures]
NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:
<ol> <li>In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.</li> </ol>
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
<ul> <li>(a) the Tender Form and the Price Schedule submitted by the tenderer;</li> <li>(b) the Schedule of Requirements;</li> <li>(c) the Technical Specifications;</li> <li>(d) the General Conditions of Contract;</li> <li>(e) the Special Conditions of Contract; and</li> <li>(f) the Procuring entity's Notification of Award.</li> </ul>
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the materials and spares and to remedy defects therein in conformity in all respects with the provisions of the Contract
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the materials and spares and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.
Signed, sealed, delivered bythe(for the Procuring entity)
Signed, sealed, delivered by the (for the tenderer) in the presence of

# **CONFIDENTIAL BUSINESS QUESTIONNAIRE**

You are requested to give the particulars indicated in Part 1 and either Part 2 (a), 2(b) or 2(c) whichever applied to your type of business.

You are advised that it is a serious offence to give false information on this form.

Part 1 General			
Business Name.			
Location of Busi	ness Premises		Plo
No,		Street/Road	
Postal address .	Tel No	Fax Email	
Nature of Busin	ess		
Registration Cer	tificate No		
Maximum value	of business which you	can handle at any one time	– Kshs.
	Name of your bankers.	•••••	
Branch	•		
			•••••
Part 2 (a) – Sole	Proprietor		
Your nam	e in full	Age	
Nationality	Country	of Origin	Citizenship
details			
Part 2 (b) – Part	nership		
	partners as follows		
Name	•	Citizenship details	Shares
1	•		
	stered Company		
Private or Public	• •		
	al and issued capital of	company	
Nominal Kshs.	ararra issaea sapitai si	oopay	
Issued Kshs.			
	all directors as follows		
Name		Citizenship details	Shares
_	•	•	Silaies
э	•••••		
4			

# SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

l, (	of P. O. Box beinį	g a resident of
in t	he Republic of do her	eby make a
statement as follows: -	·	,
1. THAT I am the Chief Exec	utive/Managing Director/Princip	al Officer/Director of
(Inse JOOUST/ONT/041/20/21 fo OF A SECURE ONLINE EXAN CAPABILITIES.and duly auth	rt name of the Company) who is a cor SUPPLY, DELIVERY, INSTALLAT MINATION SYSTEM INTEGRATED norized and competent to make t	a Bidder in respect of Tender No. FION, TESTING AND COMMISSIONING WITH REMOTE PROCTORING this statement
corrupt or fraudulent practi	ce and has not been requested to t, Staff and/or employees and/or	bcontractors will not engage in any o pay any inducement to any member ragents of the university (JOOUST)
3. THAT the aforesaid Bidde bidders participating in the		ed in any corrosive practice with othe
and belief.	hereinabove is true to the best o	of my knowledge information
(Title) Ridder's Official Stamp	(Signature)	(Date)

# **NON-DEBARMENT DECLARATION**

We	(insert	the	name	of the	company/	supplier)			declares	and
_					y person wh in a procure	•	_	g interest in	our organization	า has
Nan	ıe			Signat	ure		Date			

**Company Seal/Business Stamp** 

### **TENDER SECURITY FORM**

Whereas	[name of the tenderer] (he	ereinafter	called	"the
tenderer")has submitted its	tender dated[date	of submission (	of tender	] for the
provision of	[name and/or	description	of the	services]
(hereinafter called "the Tende	erer")	KNOW	/ ALL PE	OPLE by
these presents that WE.	Of			having
registered office at [name of	of procuring entity](hereinafter	called "the	Bank")are	bound
unto [name of procu	ring entity](hereinafter called "th	ie procuring ei	ntity") in	the sum
of for which payment w	vell and truly to be made to the	said Procuring	g entity, t	he Bank
binds itself, its successors, and	d assigns by these presents. Se	aled with the	Common	Seal of
the said Bank thisday of 20_				

# THE CONDITIONS of this obligation are:

- 1. If the tenderer withdraws its Tender during the period of tender validity specified by the tenderer on the Tender Form; or
- 2. If the tenderer, having been notified of the acceptance of its Tender by the Procuring entity during the period of tender validity:
  - a) fails or refuses to execute the Contract Form, if required; or
  - b) (fails or refuses to furnish the performance security, in accordance with the instructions to tenderers;

we undertake to pay to the Procuring entity up to the above amount upon receipt of its first written demand, without the Procuring entity having to substantiate its demand, provided that in its demand the Procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above date.

[signature of the bank]

(Amend accordingly if provided by Insurance Company)

PERFORMANCE SECURITY FORM
To:
WHEREAS[name of tenderer] (hereinafter called "the tenderer") has undertaken, in pursuance of Contract No. [reference number of
the contract] dated _20to supply
[Description services](Hereinafter called "the contract") AND WHEREAS it has been stipulated by
you in the said Contract that the tenderer shall furnish you with $a$ bank guarantee by a
reputable bank for the sum specified therein as security for compliance with the Tenderer's
performance obligations in accordance with the Contract.
AND WHEREAS we have agreed to give the tenderer a guarantee:
THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the
tenderer, up to a total of
of the guarantee in words and figures],
and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum or sums within the
limits of
to show grounds or reasons for your demand or the sum specified therein.
This guarantee is valid until theday of20
Signature and seal of the Guarantors
Signature and Sear of the Guaranters
The second hand and the state of the state o
[name of bank or financial institution]
[address]
[date]

(Amend accordingly if provided by Insurance Company)

# **BANK GUARANTEE FOR ADVANCE PAYMENT**

То
[name of tender]
Gentlemen and/or Ladies:
In accordance with the payment provision included in the special conditions of contract, which amends the general conditions of contract to provide for advance payment,
[name and address of tenderer][hereinafter called "the tenderer"] shall deposit with the Procuring entity a bank guarantee to guarantee its proper and faithful performance under the said clause of the contract in an amount of
and words]. We, the
[bank or financial institution], as instructed by the tenderer, agree unconditionally and irrevocably to guarantee as primary obligator and not as surety merely, the payment to the Procuring entity on its first demand without whatsoever right of objection on our part and without its first claim to the tenderer, in the amount not exceeding
guarantee in figures and words].
We further agree that no change or addition to or other modification of the terms of the Contract to be performed thereunder or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.
This guarantee shall remain valid and in full effect from the date of the advance payment received by the tenderer under the Contract until [date].
Yours truly,
Signature and seal of the Guarantors
[name of bank or financial institution]
[address]
[date]

# LETTER OF NOTIFICATION OF AWARD

	Address of Procuring Entity
То:	
RE: Tender No	
Tender Name	
This is to notify that the contract/s stated belonated belon have been awarded to you.	ow under the above mentioned tender
1. Please acknowledge receipt of this your acceptance.	letter of notification signifying
2. The contract/contracts shall be signed I of this letter but not earlier than 14 days	
<ol><li>You may contact the officer(s) whos subject matter of this letter of notification</li></ol>	
(FULL PARTICULARS)	

SIGNED FOR ACCOUNTING OFFICER